SAP SCC FAQ Guide

Transition to SAP Business Network

Is GF moving exclusively to SAP Business Network?
Yes. GF is moving exclusively to SAP Business Network. The GF iSupplier invoicing portal will become read-only after January 19, 2026, and you will not be able to submit invoices there.

When should we start submitting invoices in the SAP Business Network portal?
After January 19, 2026, invoices must be submitted via SAP Business Network. The iSupplier portal will lock on January 16, 2026, starting our short three-day blackout period.

What happens if I submit an invoice via iSupplier from January 1–16, 2026?
If valid, it will be processed in the legacy platform. If we cannot validate the invoice by January 16, 2026, it will be rejected and must be resubmitted.

Will the iSupplier portal be discontinued after January 2026?
Yes. The iSupplier portal becomes read-only after January 16, 2026.

What is the web address to log in to Ariba?
Supplier.Ariba.com

Will PO numbers change during the transition to Ariba?
Yes. Depending on the type of order, migrated POs will have new numbers, starting with "M" or "50." Refer to the training replay for details.

How will we know which current PO relates to the migrated PO?
The migrated PO will include a comment referencing the original PO number.

Will GF provide dedicated support resources?
Yes. Dedicated resources will be available leading up to and immediately after Go Live (January 19, 2026).

What's the support email and contact?
Send an email to SupplierSCChelp@gf.com on any questions.

Invoicing & Billing

Can invoices still be sent via email instead of creating them in SAP Business Network?
No. You must create the invoice in Ariba unless you're using our self-billing program, which will create it on your behalf. If you're interested in joining our self-billing program, please reach out to SupplierSCChelp@gf.com.

How many characters can an invoice number have?
16 characters.

Can invoices be backdated?
Yes, you can backdate an invoice.

Can we still attach invoice copies when creating invoices in the new portal?
Yes. You may attach invoice images in the SAP Business Network. This is required for some countries. Ensure the attached invoice image matches the data submitted in the form, or it will be rejected.

How will we know when self-billing invoices are available?
When the self-billing invoice is created, GF sends an email to the remittance contact we have on file. If you would like to update or confirm that email address, please contact SupplierSCChelp@gf.com.

Does the invoicing process accommodate adding a tariff surcharge?
No. We will continue with our current tariff process with monthly reconciliation.

Will SAP Business Network automatically email us for consignment usage?
Yes. A consumption document will be sent to the same address we use today.

Is the exchange rate in SAP restricted to four decimals?
Yes, for suppliers headquartered in Singapore. We are considering options to extend this to additional decimal places.

Where can I find more information about credit memos?
Please refer to the SAP Resource Guide.

Can we revise POs, ASNs and invoices?
- POs can be revised by GF and sent as a PO revision.
- Suppliers may request PO changes via the order confirmation process.
- Advanced shipping notifies (ASN)s with errors can be canceled and resubmitted.

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- Invoices can be canceled unless GF has started processing. If processing has started, contact GF's Accounts Payable team to reject the invoice so you can resubmit.
  - US: usa.accountspayable@globalfoundries.com
  - APAC: apac.accountspayable@globalfoundries.com

Will consignment invoices still be generated weekly?
Yes. Consignment invoices will continue on the same schedule as before.

Do consignment invoices need to be uploaded via SAP Business Network?
No. GF will create the settlement document (invoice) on your behalf upon ownership transfer, typically at consumption. The settlement will be emailed to the address on file.

How can we identify evaluated receipt settlement (ERS) self-billing POs?
For each PO line, refer to the line type:
- Material lines will be self-billed.
- Service lines will require an invoice.

How can we download self-billing invoices for consignment?
Invoices will be available in the SAP Business Network portal and emailed as a PDF to the address on file.

Who should we contact for invoicing or pricing issues?
- For incorrect PO pricing, reject the line via order confirmation and request correction.
- For invoicing issues, contact GF's Accounts Payable team.
  - US: usa.accountspayable@globalfoundries.com
  - APAC: apac.accountspayable@globalfoundries.com
- For pricing issues, contact your GF buyer or commodity manager.

When we should submit the invoice and ASN? Three days or one day before the shipment or ok even after shipment?
Suppliers should submit ASNs as they ship and have the tracking information available. GF needs the ASN to receive the material.

For self-billing invoicing (SBI), will we continue to receive invoices from SAP Business Network?
Yes. GF will continue to create self-billing invoices for goods and materials orders for suppliers with an ERS or consignment agreement.

For self-billing, do we need to create invoice in SAP?
No. Suppliers with an Evaluated Receipt Settlement (ERS) or consignment agreement do not need to upload invoices for goods or materials orders. Only service orders require supplier-created invoices.

For migrated POs, can delivery and invoice documents still refer to the legacy PO number without issues for receiving or payment?
Suppliers can use the legacy PO number for shipping. However, after January 19, 2026, invoices must reference the migrated PO number.

Purchase Orders (PO)

Can PO details be changed in SAP Business Network?
Yes. Reject incorrect lines during order confirmation to request correction. GF will send a revised PO.

Will blanket POs continue?
Yes. Blanket POs will continue. Planning processes may change in the future to use more discrete orders.

Can different PO types be routed to separate supplier email addresses in Ariba?
Not directly. Once your supplier account is set up, all PO types are sent to the email addresses configured for the account. You can create distribution lists by customer, but not by PO type. However, if you implement B2B integration, you can configure your integration system to route notifications to different parties based on PO type. GF strongly encourages suppliers with more than 250 POs per year to adopt B2B integration. We will be rolling out these integrations over the next two years.

Will a PDF copy of the PO or notification be sent when GF issues a new PO?
Yes. Notification settings are managed within the Ariba portal. You can:
- Configure which email addresses receive PO notifications.
- Enable an option (checkbox) to attach a PDF copy of the PO to the notification.
  All these settings are controlled within the SAP Business Network tool. For assistance, contact SupplierSCChelp@gf.com.

Can Ariba cancel a PO for irreparable items?
Yes. Suppliers can reject the PO via order confirmation when the item is deemed irreparable.

Do consignment POs require order confirmation and ASN?
Yes. Consignment orders require both.

Will weekly usage reports continue?
Yes. The Zissue report will continue to be sent on the current schedule, with two additional SAP data columns added. You will also have access to SAP Business Network consignment reports, which provide similar information. The Zissue report will sunset in early 2027, so both reports will be available for about one year after Go Live (January 19, 2026).

Will consignment fill-up orders appear in SAP Business Network?
Yes. All POs will be handled via SAP (Ariba) Business Network.

Will "need by dates" affect ASN creation?
No. ASNs can be submitted as soon as tracking information is available and must be submitted prior to delivery. There is a tolerance for early or late deliveries, which may vary depending on the order scenario.

In Oracle, there we use replenish advice (RA) and consumption advice (CA). How do we identify RA and consumption in Ariba?

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Consignment POs in Ariba will function similarly to an RA in Oracle. Consignment settlement documents will be issued as consignment settlements. RA and Consumption in Ariba can be identified by their PO type and line details.

How can I export a consignment stock report?
Suppliers can create a consignment stock report from the reports tab within the SAP Business Network account. Please see the [Consignment Guide](#) for instructions.

Do we receive email notifications when new PO is issued?
Yes. You will receive email notifications when GF issues a new PO. Please ensure your SAP Business Network account is configured with the correct email address for notifications.

Can we use the old PO number to deliver during the transition?
Yes. You can use the old PO number for shipping during the transition. We recognize that some orders may already be in transit. After January 19, 2026, the migrated PO number will appear in the portal and must be used for invoicing purposes. If the PO is consignment or you use Evaluated Receipt Settlement (ERS) self-billing, you will not need to submit an invoice.

What happens if my blanket PO delivery date passes but I have not completed all quantities? Do I need to request an extension?
No. You may continue to fulfill the remaining quantities.

Is order confirmation done by line item or for the entire PO? What if some items cannot be confirmed yet?
You can confirm the entire PO at once or confirm line by line. Confirm items as soon as you are able to commit. The expectation is that confirmation occurs within three days of receiving the PO.

Will migrated POs include repair orders?
Yes. Repair POs will be migrated, limited to orders that have not yet been invoiced.

For service POs, will confirmation be required in SAP business network?
Yes. Confirmation is required for all orders, including service POs.

SAP Ariba & Supplier Business Network

What email address should we use for trading relationship requests?
Send requests to SupplierSCChelp@gf.com.

When will suppliers receive onboarding emails to accept a trading relationship?
All suppliers should have already received onboarding emails. If you have not, please contact SupplierSCChelp@gf.com and provide the correct contact information.

Can GF use the same ANID linked to other customers?
Yes. please send an email to SupplierSCChelp@gf.com asking for a new trading relationship request to be sent to you from GF.

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How do I confirm registration?
Contact SupplierSCChelp@gf.com to confirm.

What is the registration deadline?
You should already be registered. If you are not, please contact SupplierSCChelp@gf.com for assistance.

Is it only one SAP account per vendor? If we currently have separate accounts for AP and Sales, do we need to merge them?
Yes. You should accept the trading relationship with GF using one supplier account. Additional users can be added to that account. For clarification or assistance, email SupplierSCChelp@gf.com.

Is there a test environment?
Yes. After establishing the trading relationship with GF, you can create a test supplier account. If you would like to receive test documents or instructions, email SupplierSCChelp@gf.com.

Currently, we manually upload COAs in Oracle. Do we need to do the same in Ariba?
The portal for uploading COAs will remain the same. If you are uploading COAs for quality-sensitive materials, please continue to do so and reference the original PO number.

How do we register for an SAP account?
All suppliers should have received a trading relationship request email from GF. If you have not received this email, contact SupplierSCChelp@gf.com to request a new trading relationship invitation.

Consignment & Evaluated Receipt Settlement (ERS)

How will a consignment order be identified and how is it shown when invoiced by GF?
Please refer to the Consignment Collaboration Guide for details.

How do I know if I have an Evaluated Receipt Settlement (ERS) Agreement?
Check with your local GF Commodity Manager or email SupplierSCChelp@gf.com. If you are interested in setting up an ERS account, let us know.

Does consignment settlement mean GF issues the invoice and emails it to us?
Yes. Consignment in SAP uses a **similar self-billing process** as Oracle. GF creates the settlement (invoice) when ownership transfers to GF, typically at consumption.

Will the PO and consignment settlement report still be emailed to the supplier?
Yes. The consignment settlement will be emailed to the remittance address we have on file.

Where on the PO does it show it is an Evaluated Receipt Settlement (ERS) order?
For suppliers with ERS agreements, all material orders are ERS. Service lines are excluded and require supplier invoicing. You will only submit invoices for service lines.

Do ERS standard POs require an Advance Ship Notice (ASN) for each order, or can we send one weekly ASN for all planned shipments?

An ASN must be submitted for each shipment, not as a weekly summary. Each ASN should include tracking details and be sent when the shipment is ready.

Currently we receive a Zissue report for items moved from consignment to owned stock. Will we still receive the weekly report?
Yes, you will receive the weekly Zissue report at the current schedule for the duration of 2026. After January 2026, after the system is active, we encourage you to look at the Ariba reports for consignment as they contain much of the needed information found in the Zissue report.

How do we check consignment stock balance?
You can view consignment stock quantities in SAP Business Network. The [training replay video](#) shows this process. The Zissue report will also continue through 2026 to allow time for migration.

Will we still receive an email for consumption advice POs?
No. "Consumption Advice" documents were specific to the old platform. Instead, GF will send the settlement document from SAP, representing the self-billed invoice for consumption. You can also monitor consumption in SAP Business Network consignment reports and the Zissue report.

Does this include consignment shipments?
Yes. Order confirmations and ASNs are required for all shipments, including consignment.

What is the latest time an ASN for a consignment fill-up delivery must be submitted?
ASNs must be submitted prior to delivery, as soon as tracking information is available. Tolerances for early or late deliveries may apply depending on the order scenario.

ASN (Advanced Shipping Notice)

Do migrated orders require reconfirmation and ASNs?
No. ASNs and confirmations are required only for new SAP orders, not migrated orders.

If material is not available by the "need by date," where do we enter the new expected delivery date?
Update the expected delivery date in the order confirmation document submitted to GF for that PO.

How should we handle shipments already in transit during the system transition?
No changes are needed for shipments already in transit. Materials can be received using the original PO number. After migration, invoices must reference the new PO number, but physical shipments can continue using the original PO.

When should I create the shipment note? Before or after delivery?
Submit ASNs when you ship the material, prior to delivery.

Does the ASN need to include carrier information?
Yes. ASNs must include carrier and tracking details, as well as the packing slip number, which will be referenced on your invoice.

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If we acknowledged a delivery date but can ship earlier, do we need to update the acknowledgement before creating the ASN?
No. Submit the ASN with the correct shipment date to communicate this to GF. If shipment details are not yet available, you may reconfirm the order to update the date and inform GF of the change.

What if I need more instructions on submitting an ASN?
Refer to the training replay video and the Order Collaboration Guide for detailed steps.

Can we amend a submitted ASN?
Yes. You can edit a submitted ASN.

Do ASN submissions require email approval?
No. ASN submissions do not require email approval.

Do we still need to email GF contacts about shipments?
No. Shipment notifications are handled entirely within SAP Business Network.

Will we need to enter all required documents manually on January 1, 2026?
No. Starting January 19, 2026, suppliers must confirm orders and submit ASNs via the SAP Business Network portal. Options for bulk uploads for confirmations and ASNs are detailed in the PO Collaboration Guide.

How are split (partial) shipments managed?
Each partial shipment requires its own ASN. Include only shipped lines and quantities in each ASN. Multiple ASNs can be created for the same order until all quantities are fulfilled.

If we cannot meet the needed-by date, how should we notify the customer?
Update the confirmation with the committed delivery date in the SAP Business Network portal. This ensures the customer is informed promptly through the official channel.

Wis the Carrier and Tracking Information Required for me to submit my ASN?
Yes, all Advanced Shipment Notification (ASN's) require Carrier Names and Tracking IDs for all shipments.

Integration & Technical

What about integration between the supplier's ERP and SAP Business Network?
Integration will begin in Q1 2026, with a few suppliers per quarter, prioritized by order volume.

How do I create different roles and IDs in the Ariba portal?
You can configure multiple users on your supplier account. Refer to the Supplier Administration Guide for details.

Does the Ariba portal require an administrator?
Yes.

Are there any costs for GF suppliers to use Ariba?
GF provides an Ariba license covering all charges for suppliers providing inventory, consigned materials, or repair services. If you are unsure whether you are covered, email SupplierSCChelp@gf.com.